

# Community Care Hub Program



## What is the Community Care Hub Program?

The Community Care Hub is a program that helps people get information and support. It works with local organizations to coordinate services and care that fit each person's situation. The Hub can support you with needs for different parts of your life. This includes:

- Social needs (like food, housing, or other daily needs)
- Physical health needs (like going to the doctor)
- Behavioral health needs (like mental health support)
- The program is free and voluntary.



## How does the program work?

The Hub program is built around the community. The people who will help you are called Care Coordinators, or sometimes Community-Based Workers. These Care Coordinators work at agencies in the community that you may already be visiting for other services like housing, medical care, and youth or family supports. Care Coordinators:

- Meet with you regularly in ways that work best for your life. They can meet you in a mutually agreed-up place like in the community, by phone, in your home, or in office.
- Connect you with helpful community resources and confirm that those resources are working for you. If they aren't, they can help find other options.
- Assist you in making appointments.
- Work with all your providers, so your care is organized.
- Help remove barriers (e.g. helping find transportation) so you can get the care and services you want or need.
- Make sure you know about and can use available benefits.
- Are trusted partners. They work alongside you to ensure you feel supported, empowered, and on track towards meeting your goals to live as healthy and happy a life as possible.